

DEBASMITA DAS

Release Train Engineer | Global Program Delivery | SAFe and PMP

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PROFESSIONAL SUMMARY

SAFe-certified Release Train Engineer and PMP with 14+ years of global IT experience across software development, functional consulting and program delivery. Currently leads an Agile Release Train of approximately 100 professionals delivering enterprise Quote-to-Cash capabilities. Brings global coordination, PI planning and cross-team dependency management experience from regulated life sciences and healthcare programs, alongside automotive client exposure, a Bachelor of Technology in Applied Electronics and Instrumentation Engineering, and a technical foundation in Salesforce and Java development.

CORE CAPABILITIES

Agile at Scale: SAFe and Agile delivery at scale, PI planning, ART execution, Inspect and Adapt workshops, system demos, retrospectives, Scrum

Delivery Management: Release coordination, cross-team and cross-ART dependency management, risk and impediment management, multi-country rollouts, KPI reporting, delivery governance

Stakeholder and Product: Stakeholder and vendor alignment, requirements definition, backlog refinement, user story definition, UAT coordination, ways-of-working workshops

CRM Platforms: Salesforce Sales Cloud, Service Cloud, Salesforce CPQ, Conga CPQ, Apttus CPQ, Conga Turbo Engine

Technical Foundation: Java/J2EE, Apex, Visualforce, REST integrations, JavaScript, HTML, JSP, technical feasibility analysis, defect triage, deployment support

Planning and Collaboration: Jira, Confluence, Miro, Microsoft Project, Smartsheet, LucidSpark, Trello

PROFESSIONAL EXPERIENCE

Release Train Engineer

Hays Professional Solutions GmbH, Munich, Germany | July 2026 - Present

- Lead a cross-functional Agile Release Train of approximately 100 professionals, coordinating end-to-end delivery of complex enterprise Quote-to-Cash capabilities across multiple teams.
- Facilitate PI planning, ART execution and release management; coordinate dependencies and risk mitigation to support delivery predictability.
- Align business and technology stakeholders on execution and delivery priorities across Salesforce and Conga CPQ transformation work.

Principal Consultant and Program Delivery Lead

DAS IT Consulting, Munich, Germany | January 2026 - June 2026

- Founded and ran an independent consultancy supporting CRM delivery programmes, acting as Release Train Engineer and Agile Project Manager across multiple teams and geographies.
- Drove PI planning, delivery governance, risk and dependency management, partnering with business and technology stakeholders to improve delivery predictability.
- Supported Salesforce and CRM rollouts end to end, covering backlog shaping, release readiness, UAT coordination, defect triage and go-live stabilisation.

PROFESSIONAL EXPERIENCE CONTINUED

Accenture | September 2015 - December 2025

Munich, Germany and Bengaluru, India

Release Train Engineer and Delivery Lead | June 2021 - December 2025

Assignment: Global pharmaceutical and diagnostics client

- Led five Scrum teams with 70+ members globally for Salesforce and Conga CPQ delivery in a regulated life sciences environment.
- Facilitated PI planning, Inspect and Adapt workshops, system demos and retrospectives, improving feature predictability by 30%.
- Resolved cross-team and cross-ART dependencies and coordinated with vendors, contributing to a 15% increase in ART velocity.
- Coordinated multi-country rollout waves including two pilot countries, achieving 90% adherence to key KPIs; contributed to vendor selection, backlog refinement and ways-of-working workshops.

Career progression at Accenture

Packaged App Development Associate Manager | December 2023 - December 2025
Application Development Specialist | June 2019 - December 2023
Application Development Senior Analyst | September 2017 - May 2019
Senior Software Engineer | September 2015 - August 2017

Selected earlier client assignments at Accenture

- **Global telecom equipment provider:** Lead Business Analyst for a Salesforce and Apttus CPQ project with three external system integrations. Defined user stories, led refinement and demos, and connected business stakeholders with offshore delivery teams, increasing user-story delivery by 20%.
- **Automotive major, Stuttgart:** Scrum Master and Functional Lead for a Salesforce Sales and Service Cloud implementation. Removed blockers and coached the team in Agile practices, enabling 20% faster sprint closure.
- **Electrical equipment manufacturer, Frankfurt:** Technical Lead for a Salesforce and Apttus CPQ solution across business divisions. Optimised workflows to reduce quote processing time by 40%; led technical architecture and feasibility studies and collaborated with architects on application performance.
- **Beverage conglomerate, India:** Developed Apex and Visualforce components and REST integrations. Led defect triage and resolved 100+ test-phase issues; delivered technical documentation and supported deployment and post-production validation.

Application Developer

IBM India Private Limited, Bengaluru, India | January 2012 - September 2015

- Developed e-commerce functionality for ShopIBM.com using Java/J2EE, JSP, JavaScript and HTML.
- Managed defect triage, client communication, service-level agreements and production deployments.

CERTIFICATIONS

Delivery: SAFe 5 Release Train Engineer | SAFe Agilist | Project Management Professional (PMP), issued June 2025

Salesforce: Associate, Administrator, Sharing and Visibility Architect, Platform Developer I, App Builder, Sales Cloud Consultant, AI Associate, AI Specialist, CPQ Specialist

Other: Conga CPQ Levels 201 and 202 | Oracle Certified Java Programmer 6.0

EDUCATION AND LANGUAGES

Bachelor of Technology, Applied Electronics and Instrumentation Engineering, Biju Patnaik University of Technology, Odisha, India | September 2007 - August 2011

English (global business and delivery collaboration) | German (telc B1 certified)